

Postal Regulatory Commission Submitted 10/12/2011 4:02:32 PM Filing ID: 76625 Accepted 10/12/2011

#### Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Daily Weekly Monthly Never Postal Services a. Buy stamps b. Mail letters N c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature S0:4071M65 Confirmation™ e. Send Express Mail® SUMETIMES f. Pick up mail from a Post Office Box D g. Pick up mail from general delivery h. Buying Postal Money Orders 1 SOME THIMES i. Buy stamp-collecting П products Other postal services: a. Enter permit mailings Yes [ No Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, Yes persons with disabilities, etc. No If yes, please explain: \_\_ 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No I Yes [ If yes, which offices: \_\_

DOCKET NO. 2204
ITEM NO. 1.
PAGE 11:

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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	is not in or near my driving and ectivity routes. The Pinmit Branch is near several places where we shop, and in a location we pass by
4.	Dr near several times a day, I never use the Falls Church Man Branch - Do you currently use local businesses in the community? I would not use it as a substitute for
-3.5	Yes B No Brond is closer and more
	If yes, would you continue to use them if the <> Station/Branch is discontinued? Convenient on me them the
	Yes I No I Falls Church brough ( though
Na	me: (please print your name)  I currently never use the moleon branch of them.
	(please print your name)
Ad	dress:
Te	Date: 1/12/10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:



May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You indicated that the Falls Church Main Post Office is not near your driving or other activities. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="https://www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting <a href="https://www.usps.com">www.usps.com</a>.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

Merrifield, VA 22081-9998

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1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

tal	Services	E	aily	W	eekly	Мо	nthly	Never
a.	Buy stamps							
b.	Mail letters							
C,	Mail packages						D	
	Buy Certified Mail™, Registered Mail™, Delivery Confirmation™, or Signatur Confirmation™		d mail,				9	
e.	Send Express Mail®						8	
f.	Pick up mail from a Post Office Box							
g.	Pick up mail from general delivery							<b>B</b>
h.	Buying Postal Money Orders						<u>u</u>	
	Buy stamp-collecting products							
Oti	her postal services:				1			
a.	Enter permit mailings	Yes		No	9			
No	enpostal Services							
	Picking up government forms (such as tax forms)	Yes		No				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No				
lf y	res, please explain:							
2.	Do you pass another Post Office dur Yes		usiness hours	while	e traveling to or	from	n work, or shoppin	ng, or for personal need
If v	res, which offices:							
11 Y	oo, milet offices.							



3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service? Better [ Just as Good [ No Opinion Do you currently use local businesses in the community? Yes D No 🗆 If yes, would you continue to use them if the <> Station/Branch is discontinued? Yes [] No E Name: (please print your name) Address: Telephone number:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:



May 18, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You indicated that the Falls Church Main Post Office will be inconvenient to use in the morning. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="https://www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting <a href="https://www.usps.com">www.usps.com</a>.

You stated said that you would not receive good customer service. Courteous and helpful service will be provided by personnel at the Falls Church Main Post Office and from other post offices in the area. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely.

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

Merrifield, VA 22081-9998



# MEMO TO THE RECORD June 4, 2010

I was not able to respond to the following twenty questionnaires because it was returned without a name and / or complete return address.

Dennis E. Voorhees

Damis C. Valus

Post Office Review Coordinator



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes | a. Enter permit mailings No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: \_\_\_\_ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 🖫 Yes If yes, which offices:

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UNITED STATES
POSTAL SERVICE

Winchester, VA 22604-2593

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service? Just as Good No Opinion Worse Better Please explain. Do you currently use local businesses in the community? Yes No 🗌 If yes, would you continue to use them if the <> Station/Branch is discontinued? Yes [ No I (please print your name) Address: \_ Date: \_\_\_\_\_ Telephone number: \_\_\_\_\_ Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Please return your questionnaire by January 19, 2010 to the following address: Post Office Review Coordinator PO Box 3603



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Weekly Monthly Postal Services Daily Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes [ Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, persons with disabilities, etc. Yes \_ If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes If yes, which offices:

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3.		n 4. If you receive Post Office rvice at the Falls Church Main					
	Better	Just as Good [		No Opinion		Worse	
	Please explain.						
4.	Do you currently	use local businesses	in the co	mmunity?			
		Yes				No 🗆	
	If yes, would you	continue to use them	if the <>	Station/Branch	is dis	scontinued?	
		Yes			0	No 🗆	
Na	me:		(please	e print your name			
Ad	dress:						
Tel	ephone number: _		_	Date:			
Tha	ank you for taking to	onal comments on a he time to complete t estionnaire by Janua	his ques	tionnaire.			

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PAGE	184



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Daily Weekly Monthly Never Postal Services a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes [ If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes If yes, which offices: \_\_



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3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you rebox service or general delivery service, complete this section. How do you think Post Office Box service at the Office will compare to your current service?								
	Better	Just as Good	No Opinion	Worse				
	Please explain.							
4.	Do you currently	use local businesses in the	community?					
		Yes		No 🗆				
	If yes, would you	continue to use them if the	> Station/Branch is dis	scontinued?	1.9			
		Yes 🗌	2	No 🗆				
Na	me:	(plea	no print your name)					
Add	dress:							
Tel	ephone number: _		Date:					
		onal comments on a separal he time to complete this que		ttach it to this form.				
Ple	ase return your qu	estionnaire by January 19, 2	010 to the following ad	dress:				
PO	st Office Review Co Box 3603 achester, VA 2260							

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If yes, which offices: T

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Weekly Monthly Never Daily a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) No b. Assisting senior citizens, persons with disabilities, etc. Yes I If yes, please explain: \_\_ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?



PO Box 3603

Winchester, VA 22604-2593

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<ol> <li>If you receive ca box service or g Office will comp</li> </ol>	ion 4. If you receive Post Office service at the Falls Church Mair			
Better	Just as Good	No Opinion	Worse	
Please explain.				
4. Do you currently	use local businesses in the	community?	i.	
	Yes		No 🗆	
If yes, would you	u continue to use them if the	<> Station/Branch is dis	continued?	
	Yes 🗌		No 🗆	
Name:	(plea			
	(plea	se print your name)		
Address:		The state of the s		
Telephone number:		Date:		
	tional comments on a separa the time to complete this que		tach it to this form.	
Please return your qu	uestionnaire by January 19, 2	2010 to the following add	fress:	
Post Office Review 0	Coordinator			

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1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never W a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® W f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes W Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?



Winchester, VA 22604-2593

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3.		on 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse	
4.		use local businesses in the			
		Yes 🗌	(f)	No 🗆	
	If yes, would you	continue to use them if the	> Station/Branch is di	scontinued?	4.
		Yes 🗌	E	No 🗆	
Na	me:		(+)		
		(plea	se print your name)		
Add	dress:				
Tel	ephone number: _		Date:		
		onal comments on a separathe time to complete this que		attach it to this form.	
Ple	ase return your qu	estionnaire by January 19, 2	010 to the following ac	ddress:	
	st Office Review Co Box 3603	pordinator			

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TO L	UNITED STAT	ES					
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3.	Buy stamps				D	
).	Mail letters			Ø		
	Mail packages				⊠′	
	Buy Certified Mail™, Registered Mail™, In Delivery Confirmation™, or Signature Confirmation™	sured m	iil,	П	БÍ	П
	Send Express Mail®					
	Pick up mail from a Post Office Box	d			П	
	Pick up mail from general delivery			П	П	M
	Buying Postal Money Orders				П	D/
	Buy stamp-collecting products					№
it	her postal services:					
e.	Enter permit mailings	Yes 🗌	No	N/		
lo	enpostal Services					
	Picking up government forms (such as tax forms)	Yes 🗆	No	D'		
	Assisting senior citizens, persons with disabilities, etc.	Yes 🗌	No	<b>D</b> ′		
y	ves, please explain:					
	Do yoù pass another Post Office durin Yes □		ss hours whi		g to or from work, or s	hopping, or for personal r
У	res, which offices:					
	e Pinnit B	RAN	= H	IS	1.5 m	iles From
	home, which i					
	Rch Office 15	5.	L MI	185,	Which Wi	11 require

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3.		ion 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse	
	Please explain.				
4.	Do you currently	use local businesses in the	community?		
		Yes		No 🗆	
	If yes, would you	(€			
		Yes		No 🗆	
Na	me:				
		(pleas	se print your name)		
Ad	dress:				
Tel	ephone number: _		Date:		
		onal comments on a separal he time to complete this que		attach it to this form.	
Ple	ase return your que	estionnaire by January 19, 2	010 to the following a	ddress:	

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TELL 1	12		
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If yes, which offices:

#### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes No 🗆 Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes [ No If yes, please explain: \_\_\_ 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 19 Yes



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3.	box service or ge	you receive carrier delivery, there will be no cha x service or general delivery service, complete fice will compare to your current service?		ry service - proceed to quest do you think Post Office Box	estion 4. If you receive Post Office ox service at the Falls Church Mair
	Better	Just as Good	No Opinion	Worse	
4.	Do you currently	use local businesses in the	community?		
		Yes 🗆		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?	200
		Yes 🗆	2	No 🗆	
Na	me:		×		
		(plea	se print your name)		
Ad	dress:				
Te	lephone number:		Date:		
		ional comments on a separa the time to complete this que		attach it to this form.	
Ple	ease return your qu	uestionnaire by January 19, 2	2010 to the following a	ddress:	



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Monthly Postal Services Daily Weekly Never X a. Buy stamps b. Mail letters c. Mail packages X d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ Ø e. Send Express Mail® X f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting X products Other postal services: Yes [ a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, Yes [ X persons with disabilities, etc. No If yes, please explain: \_\_\_\_\_ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No X Yes 🗌 If yes, which offices:

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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If box service or general delivery service, complete this section. How do you think Post Office Box service of Office will compare to your current service?							
	Better	Just as Good		No Opinion		Worse		
	Please explain.	don't b						
4.	Do you currently	use local businesse		mmunity?				
		Ye	es 🗌		No f	×		
	If yes, would you	continue to use the	m if the <>	Station/Branch	is discontinu	ued?		+
		Ye	es 🗌		No [			
Na	me:			o				
			(please	print your name)				
Ad	dress:							
Te	lephone number:			Date:				
		ional comments on the time to complete			and attach it	to this form.		
Ple	ease return your qu	uestionnaire by Janu	ary 19, 20	10 to the followi	ng address:			
De	et Office Besiew C	and atom						

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1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Maii packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ П e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes | No Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, Yes | persons with disabilities, etc. No If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to of from work, or shopping, or for personal needs? No [ If yes, which offices:





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3.	box service or ge				stion 4. If you receive Post Office x service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	1				
4.	Do you currently	use local businesses in the	community?		
		Yes		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?	*
		Yes	×	No 🗆	
Na	me:	(plea	ase print your name)		
Ad	dress:				<del></del>
Tel	ephone number: _		Date:		
		onal comments on a separa he time to complete this qu		attach it to this form.	
Ple	ase return your que	estionnaire by January 19,	2010 to the following ac	Idress:	



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders

<ul> <li>Buy stamp-collecting products</li> </ul>						
Other postal services:						
a. Enter permit mailings	Yes		No			
Nonpostal Services						
Picking up government forms (such as tax forms)	Yes	2	No			
<ul> <li>Assisting senior citizens, persons with disabilities, etc.</li> </ul>	Yes		No	v		
If yes, please explain:						
2. Do yoù pass another Post Office	during bus	iness hou	ırs whil	e traveling to or	from work, or s	hopping, or for personal needs
Ye	s 🗌			No 🗹		
If yes, which offices:						



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3.	box service or ge				on 4. If you receive Post Office service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	Please explain.				
	-				
4.	Do you currently	use local businesses in the	community?		
		Yes 🗌		No 🗆	
	If yes, would you	continue to use them if the	> Station/Branch is disc	ontinued?	of .
		Yes	ė.	No 🗆	
Nan	ne:	(plea			
		(plea	se print your name)		
Add	ress:				
Tele	ephone number: _		Date:		
		onal comments on a separa he time to complete this que		ach it to this form.	
Plea	ase return your qu	estionnaire by January 19, 2	010 to the following add	ress:	



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters X c. Mail packages 30 d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature V Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box 17% g. Pick up mail from general delivery П M h. Buying Postal Money Orders i. Buy stamp-collecting products Z Other postal services: a. Enter permit mailings Yes [ No X Nonpostal Services a. Picking up government forms (such as tax forms) Yes No. X b. Assisting senior citizens, Yes D persons with disabilities, etc. No If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No E Yes [ If yes, which offices:





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3.	box service or ge				tion 4. If you receive Post Office service at the Falls Church Main
	Better	Just as Good	No Opinion 🔲	Worse	
	Please explain.				
4.	Do you currently	use local businesses in the o	community?		
		Yes		No 🗆	
	If yes, would you	continue to use them if the <	> Station/Branch is	discontinued?	190
		Yes		No 🗆	
Nai	me:		1		
		(pleas	se print your name)		
Add	dress:				
Tel	ephone number:		Date:		
		tional comments on a separat the time to complete this que		dattach it to this form.	
Ple	ase return your qu	uestionnaire by January 19, 2	010 to the following	address:	
PO	st Office Review C Box 3603 achester, VA 2260				





1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps П b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes No Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: \_\_\_\_\_ 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No 🗹 Yes If yes, which offices:

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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. box service or general delivery service, complete this section. How do you think Post Office Box service Office will compare to your current service?	
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑	
	Please explain.	т.
		-
4,	Do you currently use local businesses in the community?	
	Yes ☑ No □	
	If yes, would you continue to use them if the <> Station/Branch is discontinued?	
	Yes ☑ No □	
Nai	me:	
	(please print your name)	
Add	dress:	-
Tel	ephone number: Date:	
Ple Tha	ase add any additional comments on a separate piece of paper and attach it to this form.  ank you for taking the time to complete this questionnaire.	
	ase return your questionnaire by January 19, 2010 to the following address:	

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1 Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Weekly Monthly Postal Services Daily Never a. Buy stamps b. Mail letters Meil packages Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation \*\* e. Send Express Mall® 1. Pick up mail from a Post Office Box. g. Pick up mail from general delivery h. Buying Postal Money Orders 8 Buy stamp-collecting products Other postal services: Yes T a Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) Yes Z No. b. Assisting senior citizens, No. persons with disabilities, etc. if yes, please explain: 1 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes I No [ If yes, which offices: SZ VZ a AV

	box service or ger	ier delivery, there will be no neral delivery service, comp e to your current service?	change to your deliver lete this section. How to	y service - proceed to que to you think Post Office Bo	stion 4 If you receive Post Office x service at the Falls Church Main
	Better	Just as Good	No Opinion 🔲	Worse	
	Please explain		. /		
			/_		-
4,	Do you currently u	use local businesses in the	community?		
		Yes 🗔		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is di	scontinued?	
		Yes D		No 🗆	
N. Free					
Nai	me:	(ples	ase print your name)		
Add	iress: _				
Tel	ephone number: _		Date:		
		onal comments on a separa he time to complete this qu		attach it to this form.	
Pie	ase return your que	estionnaire by January 19,	2010 to the following a	ddress:	





# Postal Customer Questionnaire

tal Servic  a. Buy st b. Mail le c. Mail pa d. Buy Certifie Deliver Confirm e. Send I  f. Pick up g. Pick up h. Buying	amps  Itters  Ickages  Ickage	Daily  Daily		Veekly	Monthly	Never V	rave a var r "occasion potton here
b. Mail le c. Mail pa d. Buy Certifie Deliver Confirm e. Send I f. Pick up g. Pick up h. Buying i. Buy sta	tters  ackages  ed Mail™, Registered Mail™, I by Confirmation™, or Signature nation™  Express Mail®  o mail from a Post Office Box o mail from general delivery						r occasion pton here
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d. Buy Certifie Deliver Confirm e. Send I f. Pick up g. Pick up h. Buying i. Buy sta	ed Mail™, Registered Mail™, I y Confirmation™, or Signature nation™ Express Mail® o mail from a Post Office Box o mail from general delivery						
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i. Buy sta							
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Other po	stal services:						
a. Enter	permit mailings	Yes 🗓	No				
Nonpost	al Services						
	g up government (such as tax forms)	Yes 🕠	No				
	ng senior citizens, s with disabilities, etc.	Yes	No				
If yes, ple	ase explain:				=		

3.	box service or general delivery service, complete this section. How do you think Post Office Box service a Office will compare to your current service?								
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4.	Do you currently u	se local businesses in the	e community?						
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	If yes, would you c	ontinue to use them if the	e <> Station/Branch	is discontin	ued?				
		Yes 🗌		No	$\forall$				
Na	me:	(ple	ease print your name)				-		
Ad	dress:								
Tel	ephone number:		Date:		_				
		nal comments on a sepa e time to complete this q		and attach it	to this form.				
Ple	ase return your que	stionnaire by January 19	, 2010 to the following	ng address:					

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# Postal Customer Questionnaire

0010	Services	Daily	Weekly	Monthly	Never	
a.	Buy stamps					
b.	Mail letters	⊠*				
C,	Mail packages					
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature					
	Confirmation™					
e.	Send Express Mail®					
f.	Pick up mail from a Post Office Box				卤	
g.	Pick up mail from general delivery			Ø		
h.	Buying Postal Money Orders					
i.	Buy stamp-collecting products					
O	ther postal services:					
a.	Enter permit mailings	Yes	No 🖾			
N	onpostal Services					
a.	Picking up government forms (such as tax forms)	Yes 💹	No 🗆			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes 🖳	No 🗆			
Pa	yes, please explain: This is the right of the New FO	e closet POis- In Pi	tradifficul	y 82 yr ald of for her. I beller. A cees, less of to or from work, or s	Ion Should	hove
	Yes [		No			
If	yes, which offices:					
-						
						-
P	LEASE D	0 NO	OT CL	OSE	PIMM	1 1
	111116	PA	CTA	FFIC	131	
	HILLS Ple@FCHairare	10	210	111	!	

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box service o	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you service or general delivery service, complete this section. How do you think Post Office Box service at Office will compare to your current service?								
Better	Just as Good	No Opinion	Worse						
	ins si								
4. Do you curre	ntly use local businesses in the	community?							
	Yes		No 🗆						
If yes, would	you continue to use them if the	<> Station/Branch is disc	ontinued?	9					
	Yes 🗆	,	No 🗆						
Name:									
	(plea	se print your name)							
Address:									
Telephone number	er	Date:							
	dditional comments on a separa ing the time to complete this que		ach it to this form.						
Please return you	r questionnaire by January 19, 2	2010 to the following addr	ress:						
D. 10% D. I.									

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

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1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages. d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation by, or Signature Confirmation™ f. Pick up mail from a Post Office Box g. Fick up mail from general delivery h. Buying Postal Money Orders ... Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes 🗌 No [] Nonpostal Services a. Picking up government forms (such as tax forms) Yes No IX b. Assisting senior citizens, persons with disabilities, etc. Yes 🗌 No [ If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🗌 No D If yes, which offices: \_\_\_\_



	elivery service, compl				you receive Post Office at the Falls Church Main
Better 🗹 J	ust as Good	No Opinion	Worse [	1 , , , , ,	
Please explain. 1	ary serve in the T	of not close	and they o	ri kelpull	
4. Do you currently use loc	al businesses in the c	ommunity?	70		
	Yes		No Z		
If yes, would you continu	ie to use them if the <	> Station/Branch is	discontinued?		
	Yes 🗌		No 🗆		
Name,		se print your name)			
Address:					
Telephone number:		Date:			
Please add any additional co Thank you for taking the time			d attach it to this form	n.	
Please return your questions	naire by January 19, 2	010 to the following	address:		
Post Office Review Coordina	ator				

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

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# Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

 Postal Services

 Daily Weekly Monthly

	Services	E	aily	W	leekly	Monthly	Nev	er
a.	Buy stamps							
b.	Mail letters							
C.	Mall packages					Q/		
d.	Buy Certified Mail™, Registered Mail™, Delivery Confirmation™, or Signature		ed mail,			1		
	Confirmation™							
е.	Send Express Mail®					4		
f.	Pick up mail from a Post Office Box							
g.	Pick up mail from general delivery							
h.	Buying Postal Money Orders							/
i.	Buy stamp-collecting products						D	/
Ot	her postal services:				,			
a.	Enter permit mailings	Yes		No	D			
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes		No	卤			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No				
If	yes, please explain:							

-2-

3.		tion 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion	Worse	
	Please explain.				
	-				
4.	Do you currently	use local businesses in the	community?		
		Yes		No 🗆	
	If yes, would you	continue to use them if the	> Station/Branch is dis	continued?	£
		Yes 🗆		No 🗆	
Na	me:	(plea	se print your name)		
Ad	dress: _				
Tel	ephone number:		Date: 1/18/	10	
		onal comments on a separat the time to complete this que		ttach it to this form.	
Ple	ase return your qu	estionnaire by January 19, 2	010 to the following ad-	dress:	

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

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Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps - sometimes c. Mail packages d Buy Certified Mail<sup>138</sup>, Registered Mail<sup>148</sup>, Insured mail, Delivery Confirmation™, or Signature Confirmation\*\*\* e Send Express Mai的 f. Pick up mail from a Post Office Box g. Fick up mail from general delivery n. Buying Postal Money Orders Buy stamp-collecting products Other postal services: a Enter permit mailings Yes [ No 4 Nonpostal Services a. Picking up government forms (such as tax forms) b. Assisting senior citizens, persons with disabilities, etc. Yes [ If yes, please explain: \_\_ 2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? Yes II Mc Lean If yes, which offices:

-2-

	box service or ge		plete this section, How		stion 4. If you receive Post Office x service at the Falls Church Main
	Better	Just as Good	No Opinion 🗌	Worse	
	Please explain.		*		
4.	Do you currently	use local businesses in the	e community?		
		Yes 🕑		No 🗌	
	If yes, would you	continue to use them if the	e <> Station/Branch is d	scontinued?	
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Na	me:				
		(p)	ease print your name)	1	
Ad	dress;				_
Te	lephone number:		Date: 0/	120/2010	
		onal comments on a sepa the time to complete this q		attach it to this form.	
Ple	ease return your qu	estionnaire by January 19	, 2010 to the following a	ddress:	
P	ost Office Review C D Box 3603 inchester, VA 2260	THE TAXABLE STATE OF			

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Please check the appropriate box to	indicate if you use	the Pimmit Branch	for the following ser	vices:
tal Services	Dally	Weekly	Monthly	Never
n. Buy stamps		E		
ti, Mail letters		,d		
c. Mail packages		SE		
d. Buy Certified Mail™, Registered Mail Delivery Confirmation™, or Sign.			- 7	
Confirmation™			M	
e. Send Express Mail®				
f. Pick up mail from a Post Office B	iox 🗆			
g. Pick up mail from general deliver	у 🗆			
h. Buying Postal Money Orders				
l. Buy stamp-collecting products				
Other postal services:				
a. Enter permit mailings	Yes 🗌	No 🗌		
Nonpostal Services				
Picking up government forms (such as fax forms)	Yes 🖾	No 🗆		
<ul> <li>Assisting senior citizens, persons with disabilities, etc</li> </ul>	Yes 🗌	No 🗆	į	
if yes, please explain.	le up f	erms re	equilarly	
Do you pass another Post Office Y  If yes, which offices:	during business ha	ours while traveling	/	hopping, or for personal n
A SECULIAR SHARE				

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	box service or ge	rier delivery, there will be no neral delivery service, comp re to your current service?	change to your delivery lete this section. How do	service - proceed to quest you think Post Office Box	on 4. If you receive Post Office service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	Please explain.		15		
4	Do you currently	use local businesses in the	community?		
		Yes 🗇		No 🗆	
	If yes, would you	continue to use them if the	<> Station/Branch is disco	ontinued?	
		Yes 🗆		No/P	
				,	
Na	me:	(plea	ise print your name)		
Ad	dress:				
Te	ephone number:		Date:/	7/10	

-2-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

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P is	sase check the appropriate box to ind	cate	r you use	a the Him	mit Branch	for the lollowing se	ervices:
tal	Services	D	ally	W	eekly	Monthly	Never
a	Buy stamps						
Б,	Mail letters						
	Mall packages						
d	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature Confirmation™	nsure >	d mail,				
e.	Send Express Mail®						
i	Pick up mail from a Post Office Box						
g.	Fick up mail from general delivery						
n_	Buying Postal Money Orders						
	Buy stamp-collecting products						
Ot	her postal services:						
100	Enter permit mallings	Yes		No			
No	onpostal Services						
ä.	Picking up government forms (such as tax forms)	Yes		No			
D	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
lf-y	ves, please explain:						
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	Do you pass another Post Office dur Yes	9			No	[2]	
H	ves, which offices:						



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	box service or gen	er delivery, there will be no eral delivery service, comp a to your current service?	change to your delivery lete this section. How do	service - proceed to question you think Post Office Box se	n 4. If you receive Post Office ervice at the Falls Church Main
	Better	Just as Good	No Opinion	Worse	
	Please explain				
4.	Do you currently u	se local businesses in the	community?		
		Yes 🖽		No 🗆	
	If yes, would you o	continue to use them if the	Station/Branch is disc	continued?	
		Yes 🗆		NO DONIT	h, 2 1 30 -
Na	me:	(plea	se print your name)		- Come here
Ad	dress:				to use this
Te	lephone number:		Date: 1/19 /	10	Po. Service
			/		isgreet!

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

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d mail,					
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			_		
	No 🗆				
DK.	No 🗆				
	No 🗆				
siness hours	while trav	veling to or fro	m work, or sho	oppling, or for pen	sonal needs?
			siness hours while traveling to or fro	siness hours while traveling to or from work, or sho	

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3.	box service or ger	rier delivery, there will be no neral delivery service, comp te to your current service?					
	Better	Just as Good	No Opinion		Worse		
	Please suplain			_			
4.	Do you currently u	use local businesses in the	community?				
		Yes			No 🗆		
	If yes, would you	continue to use them if the	<> Station/Branc	h is di	iscontinued?		
		Yes 🗆		or .	No SK		
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	31/1321	rpiea	sse print vour name	2)			
Ad	dress: _						
Te	lephone number:		Date:İ	16	10		_
		onal comments on a separa		r and	attach it to this form.		
		ectionnoiro by January 10	2010 to the follow	ing a	ddress:		7
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PC	st Office Review Co Box 3603 nchester, VA 22604	ordinator	given fo	1	not been to comment or in a trongent four four per contract per contra	nole ma	ining
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		4	hat her	W f	sost office	bal	rugistin
		0	nd da	ng	erous.	0	inte right wase mit Branch
			Do Me	+ (	close The	FINO	ne lour
	*			0	llare!		

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January 16, 2010

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

Dear Post Office Review Coordinator,

Please do not close the Pimmit Branch in Falls Church, VA. Several of us use it daily and the new facility in Falls Church is not a reasonable, safe or good option. I have heard numerous people complaining about the new facility in Falls Church while at the Pimmit Branch. Merrifield is even worse.

Getting in and out of the new Falls Church facility is dangerous. Traffic is terrible all of the time and parking is limited. I doubt more cars and people can squeeze into this facility should the Pimmit Branch be closed.

Also not enough time was provided for comment on this decision. We just found out late last week. Most of the neighbors didn't know about the pending decision until we told them. To give only two weeks notice especially with a postal holiday mixed in is insufficient. Lastly, questionnaires should be postmarked by a certain date versus demanding that they be in your office by January 19<sup>th</sup>. We have no control over the speed at which they are delivered to you.

I urge you to leave the Pimmit Branch open. It is difficult enough living in the Washington Area. To take away one of the few remaining basic necessities, supported by our tax dollars, is just more than one can stand.





June 10, 2010

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the traffic is terrible and parking is an issue at the new Falls Church main post office. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

In addition, I have requested that the Facility Service Office to review the parking situation and determine if improvements should be made at the Falls Church Main Office.

An issue was raised concerning the comment time allowed for public comments for the potential closure of the Pimmit Branch Post Office. Each Post Office Box customer received a questionnaire and questionnaires were available for walk in customers at the retail unit from January 7, 2010 to January 21, 2010. It should be noted that all comments received up to this date have been taken into consideration.

You stated you utilized the post office for non-postal services such as picking up government forms. Nonpostal services provided by the Pimmit Branch will be available at other nearby post offices. Government forms normally provided in the lobbies will also be available at other post offices or by contacting your local government agency.

You felt that the Pimmit Branch should remain open due to the fact that tax dollars support it. It should be noted that the United States Postal Service has not been funded by tax dollars since the early 1970's. We must meet our expenses by the revenues we generate.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact. Donna Bradley, Postmaster, Falls Church, VA. at 703 -532-8504.

Sincerely,

Robert S. Gingell Sr. Manager, Post Office Operations

8409 Lee Highway

Merrifield, VA 22081-9998



22043 12 205

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: M Yes | No a. Enter permit mailings Nonpostal Services a. Picking up government forms (such as tax forms) Yes b. Assisting senior citizens, persons with disabilities, etc. Yes If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes -If yes, which offices:



DOCKET NO. 2043

ITEM NO. 13

PAGE 205A

-2-

3,	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
4.	St would be a real inconvenience church for me to drive to the lite of Faces church to retrieve my mail from the Part office there Do you currently use local businesses in the community?
	Yes ☒ No □
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes 🗆 No 🔀
Na	me: _ (piease print your name)
Add	dress:
Tel	ephone number: Date: Jan. 18, 2010
Di	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

sent to my Post office box - ache.

sent to my Post office box - ache.

mail comes to my home address.

mail comes to my home address.

It would be a burden for me to

notife Contact acl g thre fenencial

institution g a new part office Box

address - for example - Sacial Silving

office bashing institutions, etc.



June 10, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church Main Office would be inconvenient since you work long hours in Washington DC. There are many other potential post offices between Washington DC and the Pimmit Hills area that may offer a better option to rent a Post Office Box.

You expressed concern about the necessity of notifying all your financial correspondents of your new address. You would not be expected to change all your addresses all at one time. You should be able to notify all your correspondents of your new address in your every day correspondence with them.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

Merrifield, VA 22081-9998



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• Sease muck the approximate box to indicate if you use the Finnit Branch for the following services: Monthly Vever Daily Weekly Pastal Services a Duvistamos D. E. all lighters s. Mai distances Cert figg Ma (19) Reductioned Ma 19), insured mail Delivery Confirmation 11, or Skinsture Configuration " Stand Express Mail? for Pick up thail from a Post Office Bay g. Fick up mail from generalice very h. Buy in Postal Money Orders. . Buy stamp collecting products Other postal services: Yes a Enter permit mailings Nonpostal Services a. Fisking up government forms (guin as fax forms) b. Assisting genior chizens. persons with disabilities, etc. If you blease explain. 2. Do you pass unother Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Nos [ Lyes, which offices



	dux survice or gener	dulivery, there will be a at delivery service, con a your current service?	folens this section. How	offer were the excit	Enst Diffice !	Side service at	the Eatle Church Main	DERLY
	Batier □ Plause explair		No Gaininn ⊡	ψn	sa D	AND	BUS RIDER WE HAVE IN THIS ARB	11/11/14
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Rease add any actificanal comments on a separate place of paper and attaching to this form. Thank you for taking the time to complete this guidefichaire.

Fleuse return your quoedionneire by January 19, 2010 to the following address.

Fost Office Review Occrdinator FO Box 3603 Windigster VA 22604-7593



June 10, 2010

### Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is much more convenient for the elderly customers. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="https://www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

Merrifield, VA 22081-9998





If yes, which offices:

#### Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never a. Buy stamps 13 b. Mail letters M c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ W □ several times a year e. Send Express Mail® f. Pick up mail from a Post Office Box 0 g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Yes 1 a. Enter permit mailings No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, Yes persons with disabilities, etc. No 🖸 If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No W Yes [

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UNITED STATES
POSTAL SERVICE

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3.	If you receive carrier delivery, there will be no cha box service or general delivery service, complete Office will compare to your current service?			
	Better ☐ Just as Good ☐	No Opinion	Worse	
	Picasa suplain.			
				<del>.</del>
4.	Do you currently use local businesses in the community Yes		o 🗆	
	If yes, would you continue to use them if the <> St			
	Yes 🗹		o 🗆	
Na	me:	int your name)		-
Ad	dress: _	int your name)		
Tel	ephone number:	Date: 1/16/10		
	ase add any additional comments on a separate pie		h it to this form.	
Ple	ase return your questionnaire by January 19, 2010			
PO	st Office Review Coordinator Box 3603 nchester, VA 22604-2593	I get Service	guick + excer at the	Pent Pimnit is very
>		Branch.	nt for me to	mail
		flat ra	te pkgs to	military world
		as par	t of my vo	lunteer . litary-associated
3	9	group.		



June 10, 2010



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is very convenient and gives quick and excellent service. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at <a href="www.usps.com">www.usps.com</a>, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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